



July 26, 2016

RE: PROPER ASSEMBLY, INSTALLATION, MAINTENANCE, REPAIR AND REPLACEMENT OF THE SRT FAMILY OF GUARDRAIL END TREATMENT SYSTEMS

Dear Trinity Highway Products customer:

This letter is to advise you that we have learned that, in certain instances:

1. Installation and/or maintenance personnel installing or repairing SRT-350 Guardrail End Treatment Systems are not following the assembly instructions Trinity Highway Products, LLC ("THP") provided with the product; and
2. Inspectors, where required, are not inspecting the final assembly and installation of the SRT-350 as required to assure installation is in compliance with the assembly instructions.

As you know, THP provides assembly instructions and drawings to assure the proper assembly and installation of the SRT Family of Guardrail End Treatment Systems ("SRT"), including the SRT-350 (10 Post), SRT-350 (9 Post), SRT-350 (8 Post), SRT-350 (6 Post), SRT-27SP, SRT-31 (SP & WP), SRT-75 and SRT M10. It is important the assembly and installation instructions be followed to assure that the system is properly installed so it performs as designed and tested. As with any guardrail end terminal system, failure to assemble and install the SRT in accordance with the assembly instructions could compromise its performance. Specifically, as noted below and in the assembly manuals, the rail panels of the SRT must be oriented, assembled and installed with the slot guards positioned downstream of the elongated slots – that is, with the slot guard attachment holes at the end of the elongated slots furthest away from Post 1.

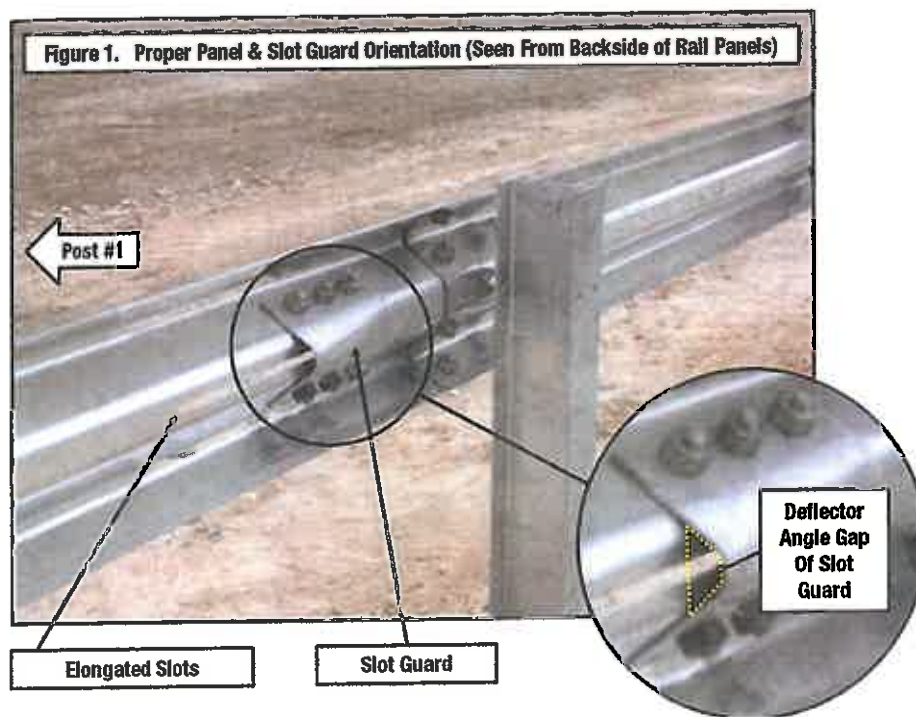
Trinity requests that you promptly review your procedures to assure that your installation and maintenance personnel have the necessary materials and training to properly assemble and install the SRT, including having:

- The assembly instructions, warnings, and cautions for the SRT.
- Trinity assembly drawings for the SRT.
- Any state/specifying agency's standard drawings for the SRT.
- The AASHTO Roadside Design Guide.
- Training for the proper assembly, installation, maintenance, repair, and replacement of the SRT.

- Inspections for the proper assembly, installation, maintenance, repair, and replacement of the SRT.

Trinity requests you review the following:

- The assembly and installation instructions, warnings, and cautions should be available at all times to those who assemble, install, maintain, repair, and replace the SRT.
- Those who assemble, install, maintain, repair, and replace the SRT must read and follow the complete assembly and installation instructions, warnings, and cautions carefully and thoroughly and be familiar with them before assembling, installing, maintaining, repairing, and replacing the SRT.
- The SRT must be assembled and installed correctly. Do not modify the system in any way or combine unauthorized parts.
- As noted in the assembly manuals, the rail panels of the SRT Guardrail End Treatment System must be oriented, assembled, and installed with the slot guards positioned downstream of the elongated slots – that is, with the slot guard attachment holes at the end of the elongated slots furthest away from Post 1, as shown in Figure 1 below.



- The slot guards are placed against the backside of the rail panels. The deflector angle gap of the slot guard must be positioned immediately downstream of the elongated slots with the deflector angle gap opening toward, or closest to, the elongated slots.

- The proper orientation of the rail panels, elongated slots, and slot guards is clearly apparent because the slot guard attachment holes are downstream of the elongated slots.
- Each SRT must be thoroughly inspected for assembly in accordance with the assembly manual, and proper installation, maintenance, repair, and replacement.
- Additionally, you and all the entities and personnel that perform assembly, installation, maintenance, repair and replacement of the SRT on your behalf should refer to Trinity's drawings for the system, to the state/specifying agency's standard drawings for the system and for each project and site location, and to the AASHTO Roadside Design Guide.
- In the event the specified system installation requires or involves special circumstances, please contact the appropriate state/specifying agency before proceeding.

FAILURE TO FOLLOW THE ASSEMBLY AND INSTALLATION INSTRUCTIONS, WARNINGS, AND CAUTIONS COULD RESULT IN SERIOUS INJURY OR DEATH.

The assembly and installation instructions, warnings, and cautions are available at www.trinityhighway.com. Additional copies of the assembly and installation instructions, warning, and cautions may be obtained at any time by contacting Trinity Highway Products, LLC at 800-323-6374, or product.info@trin.net, or by contacting your Trinity Highway Products, LLC representative.

Please provide copies of this correspondence and the referenced assembly and installation instructions, warnings, and cautions to the entities and/or personnel that you use or work with to perform assembly, installation, maintenance, repair, and replacement of the SRT.

Trinity is available to consult and train you, its customers, and the entities and personnel that perform assembly, installation, maintenance, repair, and replacement of the SRT. If you have any questions, or if you want to arrange a consultation or training, please contact us directly or contact your Trinity Highway Products, LLC representative.

Regards,



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